

THE VOICE

OUR MISSION AT WORK



Above: Jenny Gallego

The next time you visit a Goodwill store, take a look around. You will notice these words on one wall:

Our business is changing lives.

These words ring true for Jenny Gallego. When Jenny arrived at Goodwill, she lacked long-term employment and a high school diploma. Jenny needed help finding work, so she participated in the JOBS training program. Through the program she volunteered at Goodwill's Seneca production center and retail store for 25 hours each week.

Working at Goodwill helped Jenny become more physically active to where she could work longer periods of time and feel less tired. She figured out the bus system. "At first I wasn't too sure about the bus schedule, but I eventually figured it out, and now I am always on time for work," stated Jenny. She credits her time at Goodwill with providing her the skills necessary to succeed. "Everyone helped me with my customer service skills. And they were so friendly."

(continued)

Today Jenny works in the dining room at Solvang Assisted Living, and she's scheduled for a pay raise. She purchased her first car, and she plans to move into a place of her own with her son. Jenny credits Goodwill and says it helped her get back on her feet and renewed her confidence. Jenny Gallego is just one more example that; *Our business is changing lives.*

COTTAGE GROVE MAKEOVER



Above: Goodwill's Cottage Grove store after remodel.

Goodwill's Cottage Grove store received a much needed makeover this summer. A new Goodwill sign was purchased for the exterior, but the most obvious improvements took place inside. After painting and branding the walls, painting the ceiling, replacing the carpet with tile, installing a new jewelry case, new cash wraps and new fixtures throughout, the Cottage Grove store now resembles a small version of the Green Acres store. As a result, our customers are happy with the new look, and find it easier to shop.

The improvements to the Cottage Grove store bring the organization one step closer to its goal of branding all of Goodwill's stores in Eugene, Springfield and the Bay Area.

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Our business is changing lives.

IN-SERVICE STAFF TRAINING



Above: Workforce staff attend in-service training.

Goodwill Employment and Training staff attended an all day in-service training on July 20, 2007; the second this year. Guests included Marshall Peter, Executive Director of Direction Services. The organization is a non-profit multi-family support agency with the following goals:

- To coordinate the delivery of services to families who have children with disabilities;
- To reduce family stress, frustration, confusion and isolation;
- To reduce the lifetime cost of services provided to children with disabilities; and
- To encourage an informed partnership between families and school districts that optimize learning.

Also in attendance was Melissa Mitchell, O & T Coordinator with Mobility International. The group is a cross-disability organization serving those with cognitive, hearing, learning, psychiatric, systemic, vision and other disabilities.

Staff reviewed Four Protocols as well as Co-worker Relations and Sexuality within the DD population. Staff receive one in-service training day each quarter.

GOODWILL'S BUSIEST MONTH

Retail stores throughout the nation wait anxiously for that boost in sales during the Christmas season. For Goodwill, "Christmas" comes in October! With Halloween just around the corner, we are enjoying our busiest month. You'll want to get out there and buy your costumes while the selection is great!

HALLOWEEN MEDIA EVENT



Joseph Calbreath and his shipmates, above.

Do you remember this? Last year it was pirates! What will it be this year? Joseph Calbreath, weatherman at KMTR / NBC has agreed to broadcast another Halloween Media Event with Goodwill Industries. Goodwill and KMTR have worked together for more than seven years to educate the community regarding Goodwill's mission.

To all Goodwill employees; if you would like your child(ren) to participate in this year's Halloween Media Event, contact Rufina Saiz at 431-3316 for details.

PLAY BALL!!



Above: Ems baseball player signs autographs for our guests.

Goodwill held its 2007 Employee Barbecue with the Eugene Emeralds on Saturday, August 11th. The event was attended by more than 250 Goodwill employees and their friends and families. Those attending the Saturday game were treated to a barbecue dinner and a baseball game.

The food lines were well organized and all went smoothly. Twenty-four lucky attendees won gift certificates redeemable at local Businesses.

Thank you to all who assisted! Once again this event was a great success!

ANNIVERSARIES

Congratulations to the following Goodwill employees who will celebrate their employment anniversary this quarter:

Twenty Years

•John Winsted

Fifteen Years

•Freida Rhea •Dyana Durette •Dale Edwards

Ten Years

•Jessa Rowley

Five Years

•Stacie McComb •Karla Kelso
•Lula Altstatt •Victoria Davis
•Kelly Baley •Benjamin Blackburn
•Megan Witty •Anthony Wood
•Loyce Peters •Crystal Blood
•Dolores Green •Donald Smoldt
•Melissa Snyder •Katie Newell
•Bonnie Haley •Rachel Priest

Thank you for your years of dedicated service.

HEALTH FAIR COMING!

Goodwill Industries, together with Regence BlueCross BlueShield will sponsor an Employee Health Fair in January, 2008. We will update you as we work together to learn how to lose weight, quit smoking, and in general, embrace a healthier lifestyle.

FLU SHOTS

Speaking of a healthier lifestyle, Goodwill Industries will again offer flu shots through Cascade Health Solutions. If you or members of your family are covered by Goodwill's health insurance with Regence BlueCross BlueShield, you may sign up for this free service. Unlike previous years, flu shots are plentiful, and we anticipate a good turnout.

Date: October 25, 2007

Time: 8:30 to 9:30 AM

Location: Seneca Boardroom
855 Seneca, Eugene

Please contact Karla Kelso at 431-3302 to place your name and/or those of your family, to the list.

STORE LOCATIONS

Shop or donate at any of our stores. We have seven stores and two donation centers for your convenience.

EUGENE

1010 Green Acres Road 541-343-4332

M - F 9 AM to 9 PM

SAT 9 AM to 8 PM

SUN 10 AM to 7 PM

855 Seneca Road 541-984-8812

M - F 9 AM to 9 PM

SAT 9 AM to 8 PM

SUN 10 AM to 7 PM

1015 River Road 541-984-3020

M - F 9 AM to 9 PM

SAT 9 AM to 8 PM

SUN 10 AM to 7 PM

SPRINGFIELD

102 30th Street 541-741-7177

M - F 9 AM to 9 PM

SAT 9 AM to 8 PM

SUN 10 AM to 7 PM

NORTH BEND

3698 Broadway 541-269-9150

M - SAT 9 AM to 9 PM

SUN 11 AM to 6 PM

COTTAGE GROVE

1205 Highway 99 N 541-942-1571

M - SAT 9:30 AM to 8 PM

SUN 10 AM to 7 PM

JUNCTION CITY

757 Ivy Street 541-998-6521

M - SUN 9:30 AM to 7 PM

DONATION CENTERS

2909 Portland Street, Eugene

M - SAT 8 AM to 8 PM

SUN 8 AM to 7 PM

1647 Coburg Road, Eugene

M - SUN 9 AM to 7 PM