

THE VOICE

OUR MISSION AT WORK

Each year, Goodwills across the country nominate candidates for a variety of awards. GILSCC has nominated James Henry Doshier for its 2007 Achiever of the Year Award. This award honors an outstanding person with a disability or other disadvantaging condition who has shown great progress and accomplishment in overcoming barriers to employment, while still benefiting from the Goodwill work environment or receiving services to support employment in the community.

Below: James Henry Doshier hangs clothing.



The challenges facing James Henry Doshier include developmental disabilities, behavioral issues, hygiene issues and physical behavior. In addition, James Henry had no work history prior to working for Goodwill. His personal hygiene was a major issue when he entered our program, but he has made great strides toward addressing that issue as his self-esteem has improved.

Goodwill has worked with James Henry Doshier for the last three years. He has learned to work in retail stocking shelves and pulling color tags. He is a productive worker who has learned to perform several jobs.

Goodwill staff has provided James Henry with support in learning to control his temper, to work with a team and to treat others with respect. He has learned to make better decisions regarding finances. He is an inspiration to other individuals with barriers to employment with his enthusiasm and love for work, as well as his ability to perform tasks quickly and in a professional manner.

While working with Barbara Gagliardo, Skills Trainer, James Henry has learned that “When you stay focused, you get the job done.” Barbara agrees that James Henry has learned this lesson well because sometimes Barbara has to pick up the pace and find more work for him, because he finishes so fast! He is now able to focus and get the job done quickly.

*“When you stay focused,
you get the job done.”*

James Henry has gone from an individual who, at the age of 59 had no desire to work. Now nearing the age of 62 he does not plan to ever retire. He has discovered the pride associated with work; how to deal with different personalities and situations; how to work as a team and how to treat customers with respect.

James Henry has had many barriers to overcome. The fact that he is overcoming these barriers at this stage of his life is quite remarkable; much like James Henry!

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Our business is changing lives.

2006 CORPORATE PERFORMANCE

2006 was another great year for Goodwill Industries! Accomplishments included the following:

- Provided services to 955 individuals through programs in 2006.



- Mission-related payroll exceeded 60% total payroll. Employees packaged merchandise for Goodwill's retail stores (above).
- Provided employment opportunities for 51 individuals with developmental disabilities in our retail stores.
- Forty-two employees in the Work Activity Center generated 170,000 units of merchandise for retail, which included board games, puzzles, candles and toy bags (below).



- The Green Acres Retail Training Center opened its doors on May 18, 2006.
- Opened new drive-up donation center, leasing the former Selco Credit Union.

- Implemented the Work Experience Production Center and increased participation by 10%. Some of the skills learned included taking computers apart to salvage reusable components (below).



- Increased retail same store sales by 21.4%.
- Increased the number of donors by 14%.
- Four of seven stores reached or exceeded sales of \$1 million.
- Upgraded employee benefits and increased participation in those programs.
- Developed a comprehensive loss control plan.

IN-SERVICE TRAINING

Goodwill continues to provide training to its Workforce Development employees. On February 2, 2007 staff attended an in-service training at the Seneca site. Instruction included Mandatory Abuse and Blood Borne Pathogens. The discussion was led by Pamela Renfro, from the ARC of Lane County. Irene Stark, of Accessibility Northwest, discussed American Sign Language.

The group then traveled to the Downtown LTD Station and met with Customer Service Representative Scott Whetam. Staff also rode the new EMX bus route from Eugene to Springfield, which is a faster means of transportation between the two cities.